

EVALUATION FEEDBACK 195 Questionnaires returned in total

Session Title

Child Sexual Exploitation
 Sexual Assault and referral centre
 How can Primary Care help safeguard against CSE?
 Raising awareness of Young Carers
 The Importance of Case Conference Reports in Children's Safeguarding
 Overview of the Front Door Process for requests for support

Scoring				
1 = Poor to 5 = Excellent				
1	2	3	4	5
		15	84	96
		15	71	109
	2	28	89	76
		25	79	91
2	9	32	86	66
	4	37	90	64

92% answered 4 or 5
 92% answered 4 or 5
 85% answered 4 or 5
 82% answered 4 or 5
 78% answered 4 or 5
 79% answered 4 or 5

	Not at all	Partially	Completely	Exceeded expectations	Training met or exceeded expectations
Overall, did the training meet your expectations?		15	143	37	92%
How well was the topic(s) covered?		15	144	36	92%
How relevant was the content for you?		15	144	36	92%
Do you feel the training will impact your future practices?		38	122	35	81%
Will you incorporate this learning into your day to day role?		36	124	35	82%
How well was the training delivered?		18	122	55	91%

ADDITIONAL COMMENTS

How was your experience of using Zoom? Please let us know your positive and negative comments eg ease of use, any issues accessing training

This worked very well I thought, no time wasting, comfortable chair! Well planned out.
very easy
Use of zoom was easy. no issues.
Zoom was positive. It is a very efficient way to do things and is better than Teams as an experience. Downside is that miss the networking element and I don't think e learning imprints the detail into my memory
It was good overall but cut out at times and then hard to log back in
Thought worked v well
It worked well.
The training ran smoothly and was well-organised. Zoom worked well and it had the feeling of a 'real-life' live conference. I was impressed!
Very good
Very well run!!! pleasantly surprised I thought it would be tedious but it was not :)
Very useful and much easier, I think this should be the way forward. The breakout rooms didn't really work but I think that's because people didn't realise.
Worked well, slight problem that lots of people, including myself were only on work computers without any microphone, which affected the breakout sessions. Over all very well organised Zoom, thank you
The use of interactive polls made the learning more reflective and ensured learning had been undertaken
Easy to access the training on zoom and was clear. The breakout rooms didn't seem to work
Satisfactory and Good
Good if face to face can't be done.
Very good
Worked well Good presentations
Thank you for an excellent afternoon of training. It was easy to access the zoom meeting and the presentations were excellent. Lots of practical advice, relevant to local practice and much more helpful than other Safeguarding Training that I've attended previously!
Zoom was a good medium for this training as it is discussion based rather than having a practical component. The obvious limitation is that it is not interactive.
When registering for the training, myself and another colleague both made the same mistake of registering for the 'after-meeting' (which I think came up first on the register option) rather than the main training event and so ended up having to share a colleague's Zoom screen. It would have been helpful to make the distinction between the 2 events clearer.
I liked it!
Great experience using zoom. very easy to use and to login
easy and helpful while at home
My internet kept dropping out which meant I had to keep logging back in, but someone on the other end was always quick to accept me back onto the call. I liked the format of seeing the speaker and also slides at the same time
easy to use and better use of resource without moving about
Good
I actually prefer to the use of zoom, makes the afternoon more comfortable. Break out rooms didnt really work though
Fairly good but background noise from others should be more controlled. Slides should be more clearer.
did at home, our home internet was poor, but the zoom delivery was good
It worked well and should be considered even when normal times resume as it is so time and technology convenient.
Worked well
would be better to be in small groups and do case studies could not log into breakout sessions
I thought this worked really well via Zoom and would welcome the opportunity to attend virtually in the future. Thank you
This is the way forward
I thought it was a very positive experience that permitted for a lot of people to attend the meeting and be updated.
very good, first time user
Easily accesible and simple to use
Very good
Worked really well
It was a very new but effective way of coming together for PLT
very easy to use and navigate, picture and sound excellent
Easy to use
Easy and effecting when used for teaching
It was a heavy session via Zoom but very well presented. Unfortunately the breakout room didn't work for me. Excellent thank you
My experience was a good one. I was able to follow through with the presentations and questions on the chat box. When we broke out in the virtual break out rooms, we couldn't communicate with each other otherwise the whole session was brilliant overall.
My experience was good. I would not do the break out groups again though as I felt they did not contribute to my learning at the event. They would work better if we were networking.
Easy to access. Easy to hear, no time wasting.
On the whole Zoom worked well. The only problem occurred with the breakout room where I didn't connect with the other members
very good
I think that the Zoom platform for this type of training where there is no practical work undertaken is a great platform. I thought the training package as presented was well thought out, well presented and very thorough. I always enjoy case based learning, even though this topic is particularly sad
Straight-forward and effective.
Excellent. There is a concern about security safety of zoom. I am not sure if it is just a rumour or real
It was easy to use
I was unable to join the break out group. The 'chat' can distract from the presentation at times. Overall good though.
It worked really well. Except for going into the break off groups, which didnt work
The Zoom format allows delivery of information in lecture format. It was good to hear from the experts involved. There were areas I did not know, eg sexual assault referral centre. How to provide a report was not new to me the constraint is being able to do so in a timely fashion and within current resources. There was no chance to discuss this or exchange ideas of the practicality of doing this
Very good however, could not see some of the forms as out of focus.
Zoom was good but like any mostly visual based learning / powerpoints it can get a bit stale after a while and especially so if people are on their own staring at a computer screen that they may well have been doing in the morning. Good that there were 2 breaks (although missing the food!) and the polls were good. That interactive element does help. No problems accessing it
to be honest pretty exhausting programme and there were times when I switched off.

Very good presentation considering the impact of the Pandemic. Good Use of IT to deliver the messages
Highly positive however I don't think it can replace the atmosphere of working together in person.
No real snags except with for breakout-no discussion as function did not work
Good instructions how to log on
The team did really well. Congratulations
Loved the zoom presentation. Saves time and trying to park at venue and found I gained a lot from the session
I had to use my phone as the computers at work were being upgraded so it wasn't easy
Zoom was easy to access and use. The sound quality was not great, dropping out occasionally and with some background noise which did mean that some points were
This is the future! Why waste time and money on conference facilities when the same or better results can be achieved by a virtual meeting and no time wasted travelling.
The only downside is the reduced networking but in reality most people are busy and turn up late for face to face meetings.
Great training experience, I thought it worked really well.
Zoom was fine - easy to use and audio fine.
Really good format. Zoom worked well
1. It was a well organised and co-ordinated session.
2. Although was long, it was needed to be covered - many for mandatory reasons.
3. It was interesting to see a variety of the speakers from various organisations which we would have only heard or read.
4. Was easy to use - as already using this for some weeks.
Thank you for an useful session.
Could not access group chat
Took me a while to be able to 'log in' but the meeting was run in an outstanding way
I found using Zoom in many ways preferable to attending a face to face event due to efficiency of time (I often struggle to get to PLTs promptly). I was a little bewildered by the breakout room, none of us really knew what to do so nothing much happened but with hindsight if one of us had the courage to speak up it would probably have been productive.
Was a bit worried as ZOOM but very easy and very informative thank you
It was easy to access despite such high numbers and I found the delivery of presentations good. It was an intense afternoon and I would have appreciated a longer break - 15min would have been more appropriate to allow for loo breaks and getting a drink and a break from screens. Background noise was an issue at times
a fantastically well run meeting: good audio and visual content. Easy to access, clear instructions
Very good once zoom downloaded, I think this is an excellent way to hold meetings, rather than rushing to a venue! Good to view the comments and questions from the audience, you can't always hear when in a large meeting room. Clear view of the speakers' rather than sitting in a large room, at the back, nice to see their faces clearly and hear what they were saying
The zoom training worked well, it was easy to hear and follow. There was a bit of background noise but this was not distracting. Being able to ask questions, or make comments was really useful and having designated people to ask these was a really good idea.
Very good, no problems accessing and was very well organised.
The use of Zoom was a good experience and an ideal way of managing such a large audience, I preferred it to the sessions where we have been at hotels, they were very crowded and noisy. The training session was very good and covered a variety of subjects. I especially enjoyed the CSE presentation, it was very professional and informative. The young carers presentation was a little "death by power point" but got the message over. The case conference presentation was poor, the delivery was a little muddled and I'm not sure it covered clearly the question in the poll about sharing records, to a level that instilled confidence.
I thought zoom worked extremely well. It was a shame that some of the speakers weren't there to answer questions though as I feel this is a very useful part of any teaching day. The breakout rooms didn't really work on this occasion, perhaps because numbers were too small
Very interactive and easy and better platform for sharing information and learning
Well organised, really informative. Thank You. Only issue I had with the breakout rooms.
There are some limitations of this virtual format.
This was an extremely long meeting. It is such an important issue to get right but perhaps some of the message was lost with several long PowerPoints. A shorter, more concise delivery with pre-downloadable algorithms for pathways of care would be more helpful in the long run. However, the SARC presentation was brilliantly put together and very useful. Thank you.
I thought zoom worked very well. Very smooth and the polls were good. Also the questions with different people monitoring the chat was good. Overall I enjoyed it much more than expected. Thankyou
I would like to thank all those involved for delivering an excellent experience in my first ever zoom participation. Enjoyed it more than I probably do than attending meetings at hotels/meeting rooms. If anything I felt the last two subjects probably designed more so for just GPs and maybe ANPs. I didn't feel it was anything that Practice Nurses or HCAs would probably be involved in although it is good to know the process as it is all part of safeguarding of children/young people. Also I was more interested in the first few subjects. So probably not the fault of the people from KCC. Virginia Anderson from Kent Police was excellent I thought who delivered a very informative part to the training. As was Katy from SARC I never knew this existed, so was good to see and be walked through what would happen to anyone who either self referred or was referred. Kent young carers I also thoroughly enjoyed. Occasionally I do meet youngsters who care for parents or younger siblings. I know they do a lot of work with youngsters in schools as my god-daughter was in need of their help several years ago and it was lovely and comforting to know they have people outside their normal everyday lives that they can turn to. I felt all three Ladies delivered very informative parts to the training session
Very easy to use and very effective way to deliver the training
The Zoom session worked well, no problems
It was a great way to get a large number of people together in a meeting. Only problem was internet connection and interference.
Really impressed with the organisation and technological set up. Very easy to follow and I think in some ways more engaging than face to face teaching. Thank you
Very informative. Interesting cases discussed. Great to do via zoom with a cup of tea in hand!
Excellent!
seemed to work well, thank you
No problems. Very used to it by now.
Easy to use and really well led.
Zoom is proving to be an ideal way of providing education in primary healthcare. It enables individuals to access training and education without having to travel to distant destinations. Although it minimises face to face contact, we are still able to see and hear other peoples input and at the same time the facilitator is able to talk to the group while preventing interruptions from others and maintaining the flow of the course.
Break out groups tricky but we need to do things this way and overall very well organized thank you
Excellent medium.
Easier way of people being able to attend PLT was done well
I found the virtual training easy to follow. Speakers were clear and very knowledgeable on their subjects. Very helpful links and contacts for support and referrals. I would have like more time on the questions.
Really good session. Zoom meeting worked well I feel. Thank you to all the speakers. Zoom meetings are the way to go forward I think. It means that people can participate from home and there is obviously less expense.
I don't enjoy using zoom and had to rely on others for technical support!
It is fine
Easy and effective, saves time on transport & parking for afternoon external PLT (only positive)/No networking and impersonal - like with any remote activities these days
Remind everyone else to mute. Well organised- thank you
Thought went very well, bit of confusion re breakout rooms and some print difficult to read but on whole very positive considering 1st virtual PLT went really well and am impressed with the organisation of the event
I think the zoom virtual meeting was great, except for the group discussion in room setting as did not work. The zoom experience saved on driving somewhere and the stress of finding parking!! Obviously with virtual meetings there is some loss of group participation in verbal discussion, interaction with other colleagues in building new working relationships. It was my day off and I would not normally have attended the PLT session elsewhere but being able to do it from home was great.
This was my first time using zoom and found it really usual but was not sure if I had connected properly
It was well moderated, effective channels for asking questions via chats and having moderators in charge. The zoom call was clear, some of the slides were not clear but as these will be available to us afterwards, it's not an issue. Some of the moderators appeared to engage really well which gave a nice feel of being in a training room as opposed to having a virtual meeting.
Access was easy, All presentations clear except the out of focus slides - I think in the primary care presentation, Charing and chat organisation excellent
Zoom has advantages, avoiding the need to travel which wastes time and helps the planet - and you can stand. stretch legs when you need to. You do miss something from the "networking" that gives added value to PLTs - but possibly a price worth paying? 3 hours on one topic is hard to deliver and remain focused- especially without covering old ground again - but I appreciate that the requirement for this does not come from you - so thanks for helping us achieve our mandatory requirement
No need for the breakout groups - Please remove this. The training can be more condensed - it does not need to be stretched out as much. There is no insight it seems into the pressures of frontline GPs. You want us to fill out detailed safeguarding forms instead of a letter which should suffice. There needs to be mutual support at these difficult times
Really good, informative and well presented afternoon. Thank you
Very well organised. Good sound quality and all speakers were easily heard. On one presentation, Front door service - the slides were not clear - apart from that the whole session was outstanding
Easy to use, no problems
This was one of the better Safeguarding events that have been run. I think this worked well on Zoom and much better than F2F taking this forward once COVID is settled

Adequate. Still need cover for pre front door cases. Lower tier needs are not adequately covered.

good experience, very long session which can be hard to keep focussed however breaks were good, didn't really get the break out rooms, think I missed it???

Excellent way of delivering mass content (particularly during pandemic) - I learnt a lot and have already implemented change to clinical practice

Initial difficulty logging in to the meeting. My link didn't seem to work but a colleague sent me theirs. The meeting seemed to proceed smoothly with few if any technical problems. Some good presentations and some useful questions discussed. I don't think the presentations were affected adversely by being on Zoom, but discussion afterwards was more difficult.

Went well on the group zoom

Prefer this to attending meetings such as this. Saves time and equally effective

using Zoom was easier than expected and considering the circumstances was a well delivered training day

Quite a long session to be concentrating on virtual delivery and unfortunately some of the presenter voices were monotonous. The break out groups sadly didn't work. I'm not sure if participants were actually there or had turned their camera off and wandered away. Very impressive use of virtual sessions and delivery, but content needed to be a bit more varied or interactive

Prefer face to face meetings but given the circumstances zoom was easy enough to use

Very good, thank you

Zoom meeting was good, allowed for PLT to be attended on my normal day off. However some people didn't mute their microphone which made it distracting

zoom conference worked well

Please let us know any ideas of how we can improve future meetings

Continue online teaching

Continue using zoom unless we have a better secure software. This particular meeting was very helpful. However, it is difficult to remember all of it. I wanted the presentations if possible.

Do you record the meetings for those that miss it? If so is the uptake known?

Break out sessions are difficult to organise, perhaps this could be within practice groups?

Could have done with a slightly longer break in the middle

The breakout rooms idea didn't work for me, as no-one else attended my meeting! I would have liked the breaks to have been a little longer,

Communication with SS

reflux in babies.

safeguarding changes so it is helpful to keep up with changes in society. we should consider child neglect related to overuse of electronics and the internet. children are becoming more socially isolated and they lack enough social interactions.

More Zoom meetings

Ophthalmology & Dermatology

None- thank you for the massive effort that must have gone in

would be better to be in small groups and do case studies could not log into breakout sessions

Unfortunately speakers were of some low quality and interaction was minimal, they were just reading from prepared paper.

if we could arrange a set time for breaks-that would be great!

the breakout rooms didn't seem to work as noone spoke in ours?

more virtual meetings

Maybe a resource list panel that you can click on

The breaks (<5minutes) were too short

Not allow anyone to have cameras or audio on unless Speaking as can become a distraction

The break out room did not really work for me and I saw on the questions that others had difficulty. It is difficult to assimilate knowledge without discussion and feedback

Ensure interaction and be aware of screen times. Ensure not being talked at and slides being read off etc Ensure appropriate breaks - even if that is just 2 min between speakers to get up move and sit down again.

less intense session- perhaps if by zoom should be delivered in 2 sessions

Now more are of agencies like SARC and Young carers

Perhaps have some music playing in the 15 mins before the presentation starts & at the coffee breaks this indicates that one is logged in & that the system hasn't frozen

Keep up the zoom presentations

possibly encourage more networking/individual chat using zoom

Even better if:

1. We could have an interactive session among the attendees.

2. Break out rooms will be a v good small group discussion and opportunity for meeting people.

some rushed and contacts not on screen for long enough or emphasis on where situated. less breaks so content not rushed

Maybe offer a bit more clarity on what is expected when we go to the breakout rooms.

I found the lady on the case conferencing report overly preoccupied on process rather than practicality. Whilst we are all trying to do what is best for the child/ patient I found her comments vague and unhelpful. I left that meeting more confused than going into it, so whilst she remarked that she had been doing her job for a long time in a weak attempt to underpin her credibility, it did not serve to clarify our role in the process and she needed to be challenged on this. (rather than have a recorded video)

The break out rooms are a good concept however further information needs to be provided on how to take part, a facilitator would have been helpful.

Quite an intense afternoon and perhaps, in hindsight, slightly longer coffee breaks may have helped.

I think the break out discussion rooms was a very good idea, sadly the members in my room did not arrive so the opportunity to discuss was lost. Perhaps they were still getting their coffee, so I would suggest that if you use the break out rooms again don't mention coffee, keep that separate.

Not ideal to have 3-4 hours of continuous training on zoom or any virtual platform. Maybe 1.5 hours then have case studies for in house discussion

Have the speakers there to answer questions

Difficult to make it more interactive when virtual, but I would encourage speakers to use case examples to demonstrate relevance to primary care.

Check presenters slides before hand. Some were unreadable

I think that its early days for Zoom meetings with Primary Healthcare, which will improve with time.

All meetings to be on zoom please.

I suppose letters on some slides can be bigger.

COPD / Asthma management in Covid

Hopefully back to 'normal' before too long

Remind everyone else to mute. Well organised- thank you

clarity re break out rooms more specific directions perhaps

Clearer instructions would be helpful next time for breakout rooms, it's a very good concept but most people were unclear as to what to do.

Short, sharp sessions? (but that might just be my poor concentration)

Break out rooms did not work, I know you are trying to make more interactive but I would not bother with this

maybe shorter time on zoom but understand this was a big certificated subject to deliver

The presentations were very good - the better ones had case examples and we worked through the case examples as it highlighted use in clinical practice.

Pain management / Psychiatry update

Disable microphones for non speakers if possible

Tell us what topics you would like to see in future PLT events

Paediatrics

Paediatrics and alternative careers for GPs!

Learning disability in the community and how best to manage these patients?

Meetings that support the PCN DES priorities such as cancer care

COPD/asthma updates in light of covid

More zoom

I've recently moved to the area from an area with a very young demographic - complex elderly care cases in the community would interest and certainly benefit me..

Long tail COVID-19 management

Paediatrics. Old age medicine. What are existing pathways for referrals?

Mental health- adult and children, Dermatology and Frailty -Identification and MDT management

early cancer dx, LD, female health incl menopause and mental health services and pathways

Information governance, impact of covid 19 in relation to mental well being

updates for procedures that we do / any new info ect.

Perhaps types of cases being referred to safeguarding team and their outcome but anonymously

Lifestyle medicine and low carb management of diabetes eg as advocated by GP Dr David Unwin

Psychiatry in pandemic, especially PTSD

Consultation styles post-Covid. Safety and legal issues.

Would be nice to get various secondary care departments to give an overview of what they can do for us, and what we can do to help them. Perhaps a "sharing best practice" sort of mini session where practices can share things that they do which they feel work really well (such as a protocol for urine samples, or how they use different groups of staff etc) as many surgeries do good things which may well help others

HR and employment law

Very well presented and engaging given the circumstances

Some meaty clinical topics / updates eg.

1. The role of biological agents in rheumatology / dermatology / gastro / osteoporosis.

2. ECGs part 2

3. Interpreting 24 hr ECGs

Diabetes, Long Term Conditions Management.

I would be very interested to get updates on appraisal and revalidation as and when more clarity is obtained about their future.

An opportunity for clinical staff to do the wellbeing session that the admin staff had, feedback was very positive from this.

Warfarin/NOAC/DOAC talk would be useful

My focus is safeguarding so any new updates for adults and children please. You could invite the CCG to so a session on Learning Disability Mortality Reviews (LeDeR) as GPs play an integral part in the review process and there has been learning from the reviews related to Primary Care that could be shared

Remote consultation post COVID-19 to enhance patient safety and improve patient outcomes

DOLS

Exercise and inspiration to get people engaged in physical activity. Pulmonary rehab etc following COVID-19. Staff physical and mental wellbeing - something fun and engaging that we can all join in with so it isn't a 'dry' session.

Frailty, sarcopenia and nutrition and Paediatric update

Perhaps religion especially young females that maybe taken abroad to be married at an early age. Perhaps also FGM which in Kent with children with their mothers or a female family member coming from Africa then across the channel a lot of issues may arise.

How Covid-19 has changed general practice and the ways we practice as a GP.

Post Covid symptoms and long term sequelae

Adult Safeguarding

Asylum seeking children

Prescribing issues

Surgical topics

1) MSK - Secondary care and primary care interface with the new - Kent & Medway CCG, talks from physios/OTs/Podiatrists/ Osteopaths, MSK pathway, some radiology guidance for CT/ MRI - AQP/non-AQP requests

2) Haematology, Lab reports interpretation revision

I need to complete adult safe guarding still so could a poll could be taken of who still needs child safe guarding and who still needs adult safe guarding. I feel gained much more from this then doing all online training, I would like to see some mental health training focusing on assessment, resources and treatment. Also womens health including contraception and menopause. Perhaps cardiovascular focused event looking at CVS risk assessment and management and early diagnosis of AF, HF and AS,

Mental health

NHS Pension / Telephone and Video consulting

Learning difficulties (relevant to QOF). Mental health - CAMHS / Personality disorder / how to deal with threatened self harm

CAMHS & community paediatric

mandatory training / dermatology / gastroenterology / children management in primary care

Any other comments:

Thank you for arranging this excellent programme

Satisfactory PLT meeting.

I thought the video of drill music was a good way of explaining how gangs recruit people and giving a little taste of the situation on the ground to a group that otherwise have no idea about this sort of stuff (I think it's fair to speak on behalf of >90% of my colleagues there)

Jane was fantastic at holding the whole afternoon together- not an easy job!

The video regarding the Sexual Assault Referral Centre was very well made. It was really interesting to learn of the existence of this valuable resource as well as it's inner workings.

Very well done

It was well delivered

Well presented by all the speakers

meeting was excellent with fantastic speakers! Well presented. Informative

Thank you very much for organising this

Very informative afternoon

Mental health capacity

with regards to making referrals to safeguarding - the "emergency numbers" never answer the phone and is very frustrating. I was on the line for over 45 mins and no answer - even someone working there said we would be lucky to get through. Emailed referrals do not get a response to update what is happening, I only knew patient was contacted after receiving final report. Meeting was great

Workforce planning ? Embedding new ways of working and new work patterns

very concise and well developed presentations

Very well presented and engaging given the circumstances

I found the use of the before & after questions interesting. This could be expanded to be even more effective. WELL DONE.

It felt rather longwinded and I don't think I took away very much that I will integrate into my future practice. Apologies for the slightly negative feedback. I am grateful to you for organising during these challenging times

I appreciate the learning we can obtain during this pandemic, thank you for continuing to give support and further education!

I find safeguarding training involves a lot of emotional stories and tips on recognition. I think most GPs know what to look out for and empathize already. Personally I wanted to know the logistics of what to do when I have a concern and this wasn't really clear.

Good topics

I found the survey aspect of the meeting very good. With the changing way we are all practicing, this may well be a way we bring together collaborative views in our new working practices relevant to west Kent in this post covid landscape.

Thank you for the hard work that was put in to the co-ordinating of this event. It was relevant and engaging.

It all went well and I would be more than happy if future plt events were organised in a similar way.

Well done to the team, the afternoon was a big success, an innovative way to reach many.

Good job on delivery in difficult circumstances

Obviously a lots of hard work has gone into this. Thank you for your efforts to keep us up to date.

Thank you, a lot of effort was obviously put in to arranging and delivering the PLT via Zoom and it worked very well.

I do not work with children very often. However I will take on board all that was said. Especially when adults talk about their children and how they are acting.

Many thanks!

Can not think of any ideas at the moment - it was well organized today

Many thanks. All your hard work is appreciated.

Thank you for very informative afternoon.

It was very well organised and coordinated. Congratulations.

It was one of the best Safeguarding training I had. Thank you very much to all the speakers and organisations involved.

Very informative

Thank you so much for having organised this

Thank you for a very informative afternoon

This was an unexpectedly brilliant session which I felt, worked really really well. Thank you to all who had an input into organising it. Well done!

Thank you for putting this session on for such a large group in a completely new format

Well done for all your hard work

Thanks Jane!

Better understanding of the children safeguarding recognition of patients and issues related to referral. Questions were relevant.

thank you for a great training session delivered in these strange times

Some of the material was fairly explicit; I had to rapidly mute my computer once or twice to avoid my own home-schooling children from over-hearing it (some irony here!). The case conference reports session did not address one important issue which is the quality of the report we receive after the conferences are held; these reports are often excessively long and the important decisions can be difficult to find.